

General App FAQ's



Q. Is the book and digital membership the same price?

A. Yes, each are available to purchase for \$25.

Q. Will the digital membership have the same display adverts and vouchers in the book?

A. Yes, you'll get the same great value as the book!

Q. What mobile phone is the app compatible with?

A. You'll need an iPhone 4S or later or an Android phone running version 4.0.3 or later.

Q. How do I purchase the App?

A. To purchase the KidzaBuzz App, head to kidzabuzz.com.au/booklet (either from a PC or your mobile device) find the KidzaBuzz App Purchase green BUY NOW tab and click. This will take you to the digital membership registration page. Follow the prompts to register and purchase your membership. From your mobile device go to the appropriate app store for your phone type and:

1. search for the KidzaBuzz app,
2. download and install it,
3. upon opening the app enter your KidzaBuzz digital membership email and password to activate.

Q. Can the digital membership be shared amongst family members?

A. Yes, the digital membership is available to be shared with up to 3 family members on different devices. Only one family member's device can actively redeem the same offer at any one time, in the same way that only one person can physically rip out and redeem a voucher from the book.

Q. How does the digital membership get shared amongst family members?

A. When purchasing your membership look for the Share link on the left hand side menu, enter in the email addresses of family members and assign passwords for them. They will receive an email alert and can search for and download the KidzaBuzz app on their phone, open and activate the app with the Email address and Password you assigned to them.

Q. What if I require support during the digital membership registration process or purchasing of my digital membership?

A. If you encounter a technical issue requiring support, please email support@kidzabuzz.com.au stating your name, email address, contact phone number and what the issue is that requires attention. A KidzaBuzz support network team member will be in touch with you ASAP.



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VALUE FOR THE ENTIRE FAMILY